

REMOVING MYWEBSEARCH

So, you have a cm who might have a vispy. You run a quick scan with SAS and there is no virus but SAS finds MyWebSearch with over 700 entries that need to be cleaned up.

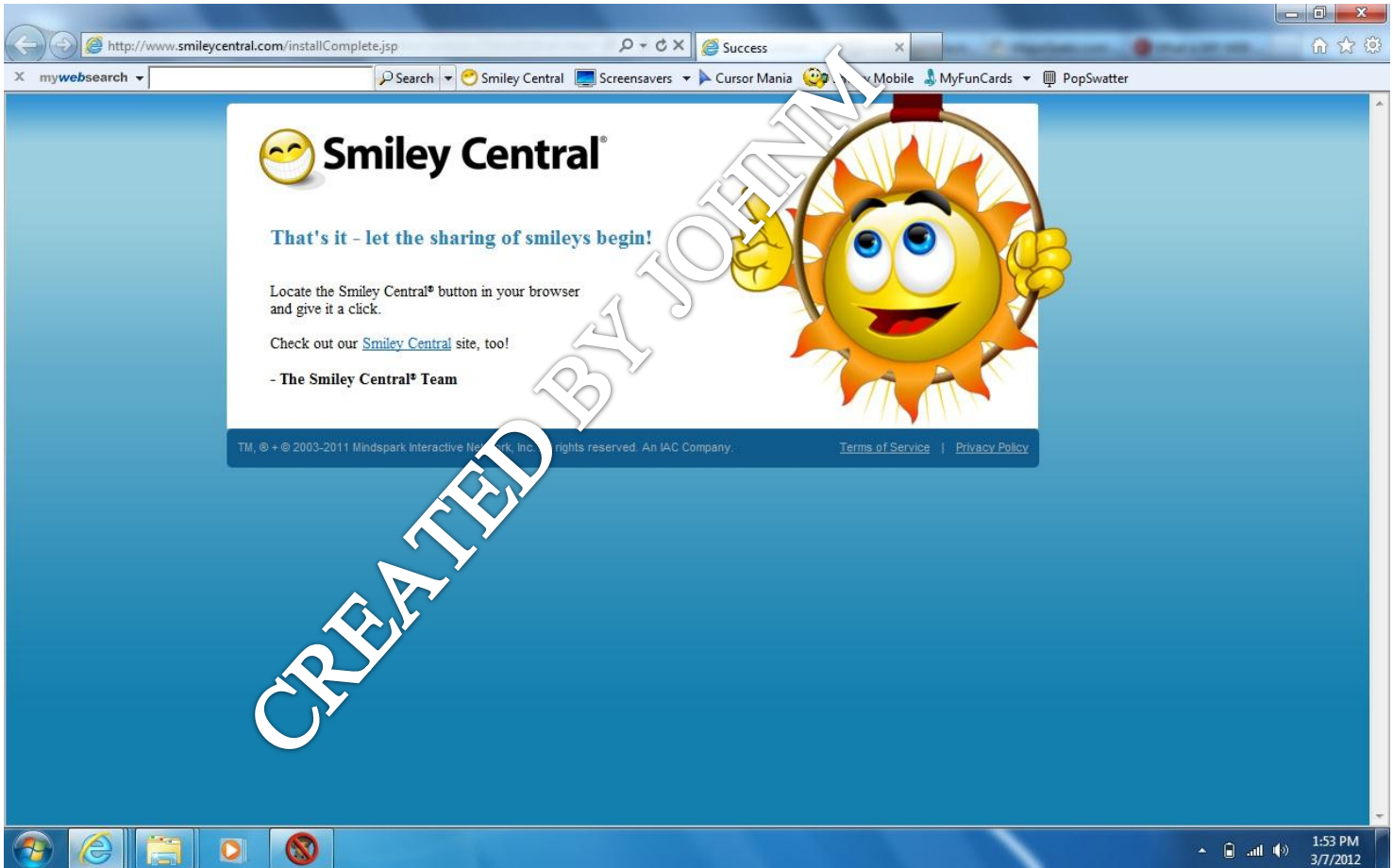
What do you do?

If you answered, “Let SAS clean it”, you’d be wrong. SAS will clean those 700 entries, but still leave over 300 entries behind. In fact, you’d have to run SAS 3 times before it will get all of the MWS entries cleaned off.

If the cm has MWS, the best and fastest procedure is to use the uninstall program for MWS in Control Panel, reboot, then run a SAS quick scan. That will get every last MWS file and registry entry off of the computer. (Note: this procedure may leave behind two registry entries for FunWebProducts. Run a search and manually delete these.)

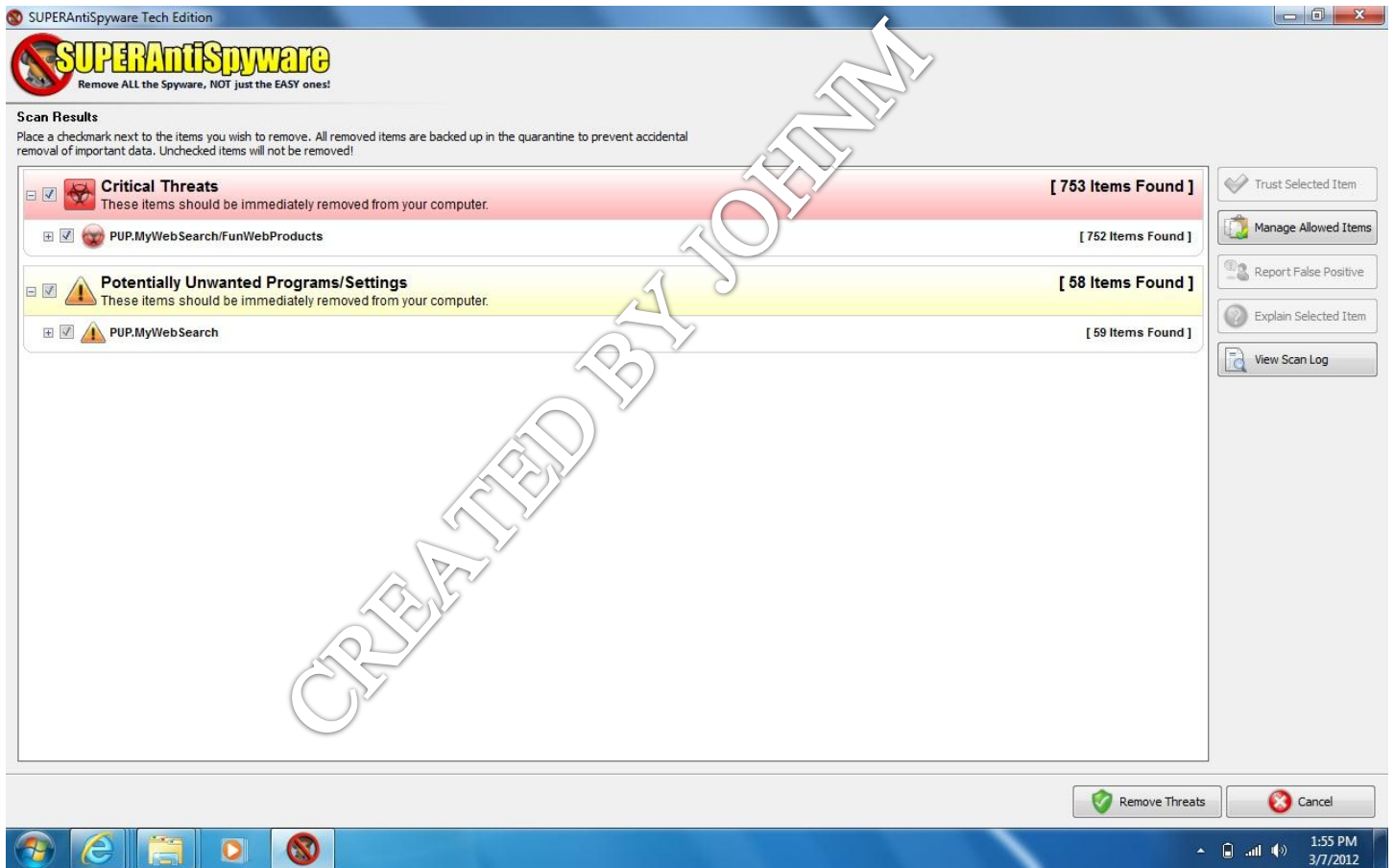
Read on for the test results (Windows 7-64)...

Installed Smiley Central, allowed MWS toolbar, home page, default search:

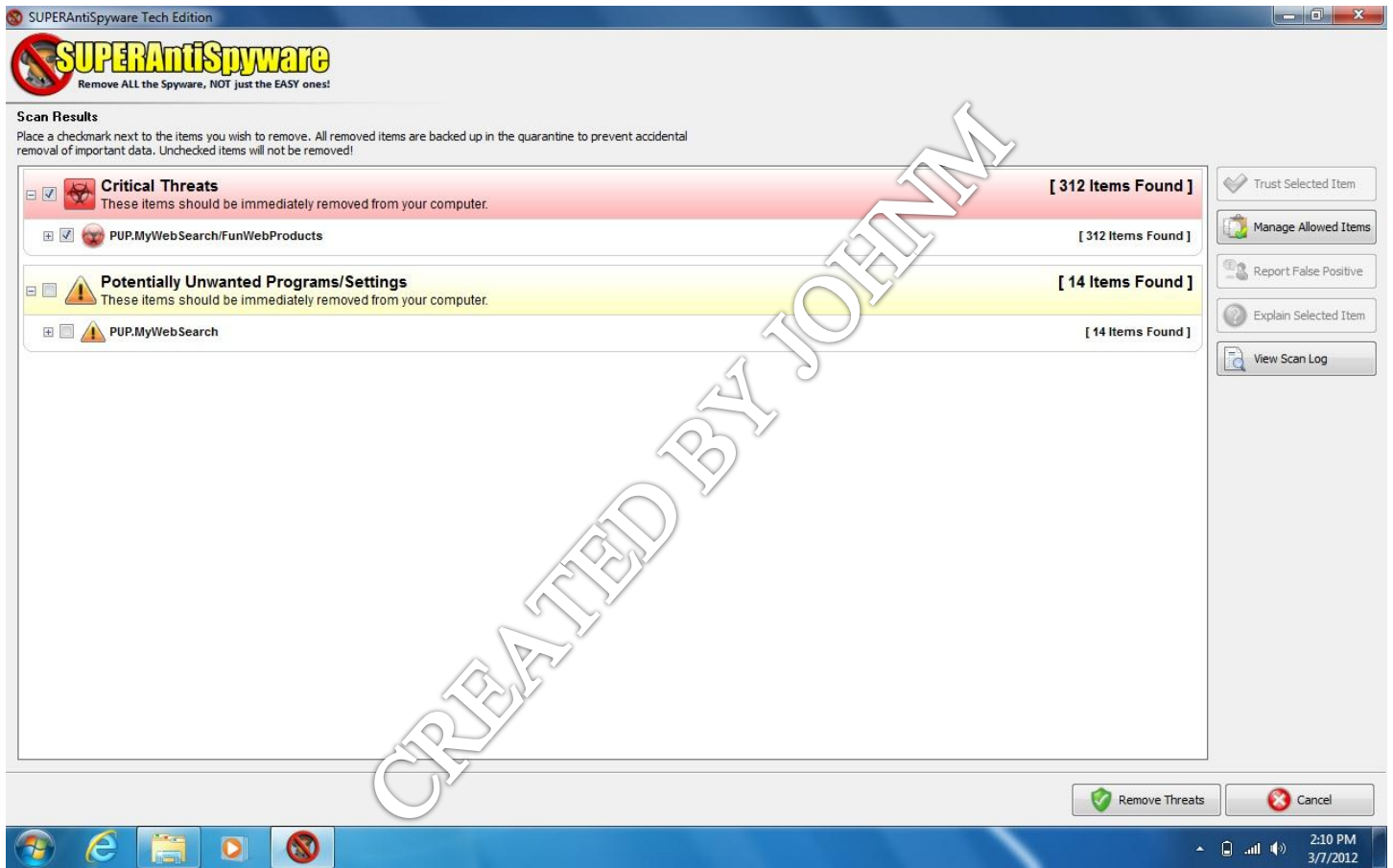


First test: Only used SAS. It took 3 runs for SAS to remove all of the entries:

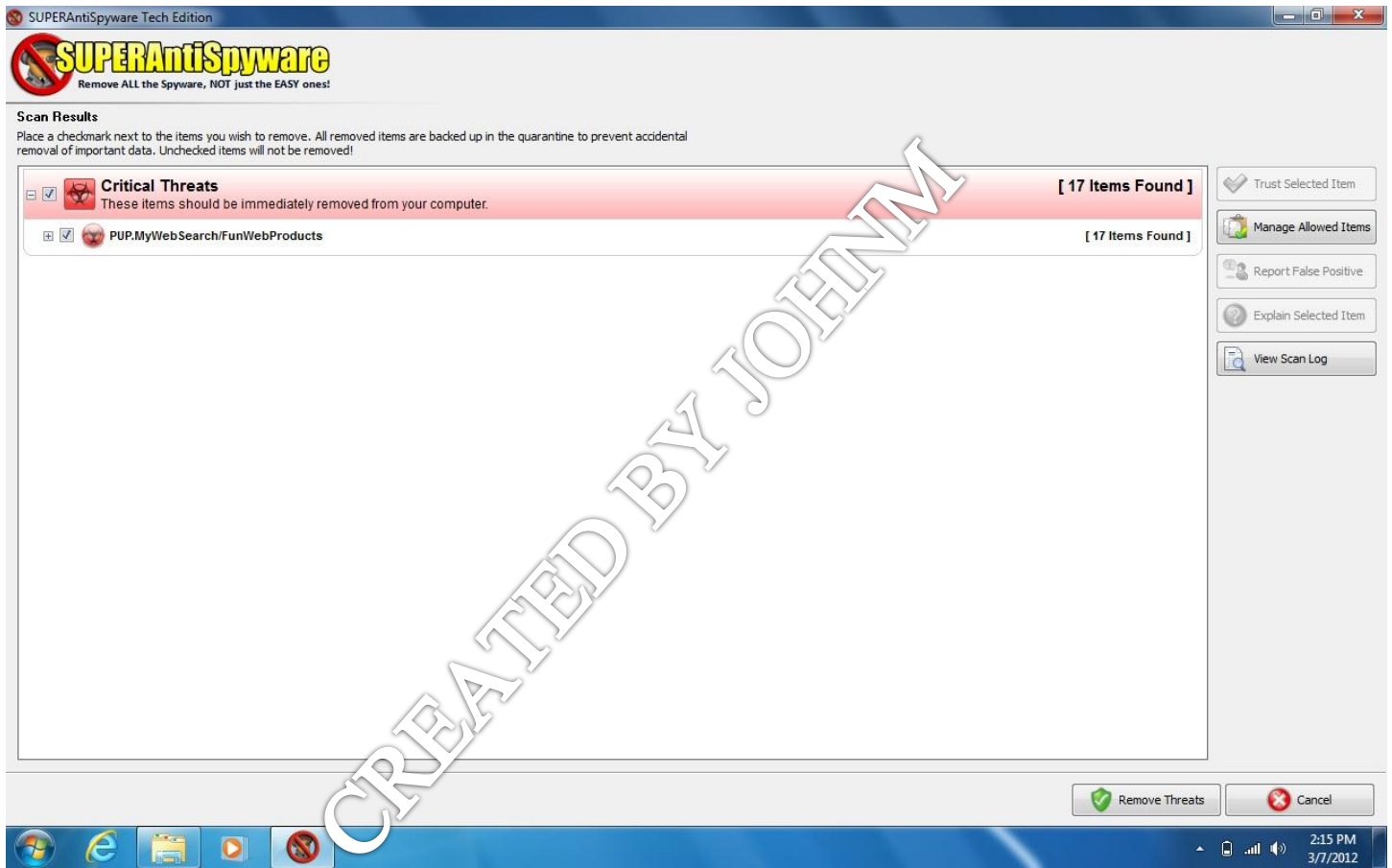
Initial run found this:



OK, so we tell SAS to clean. Then we run SAS again. This is what we see the second time:



Once again, tell SAS to clean, then run it again. This is what we see on the 3rd run, still 17 items left behind:



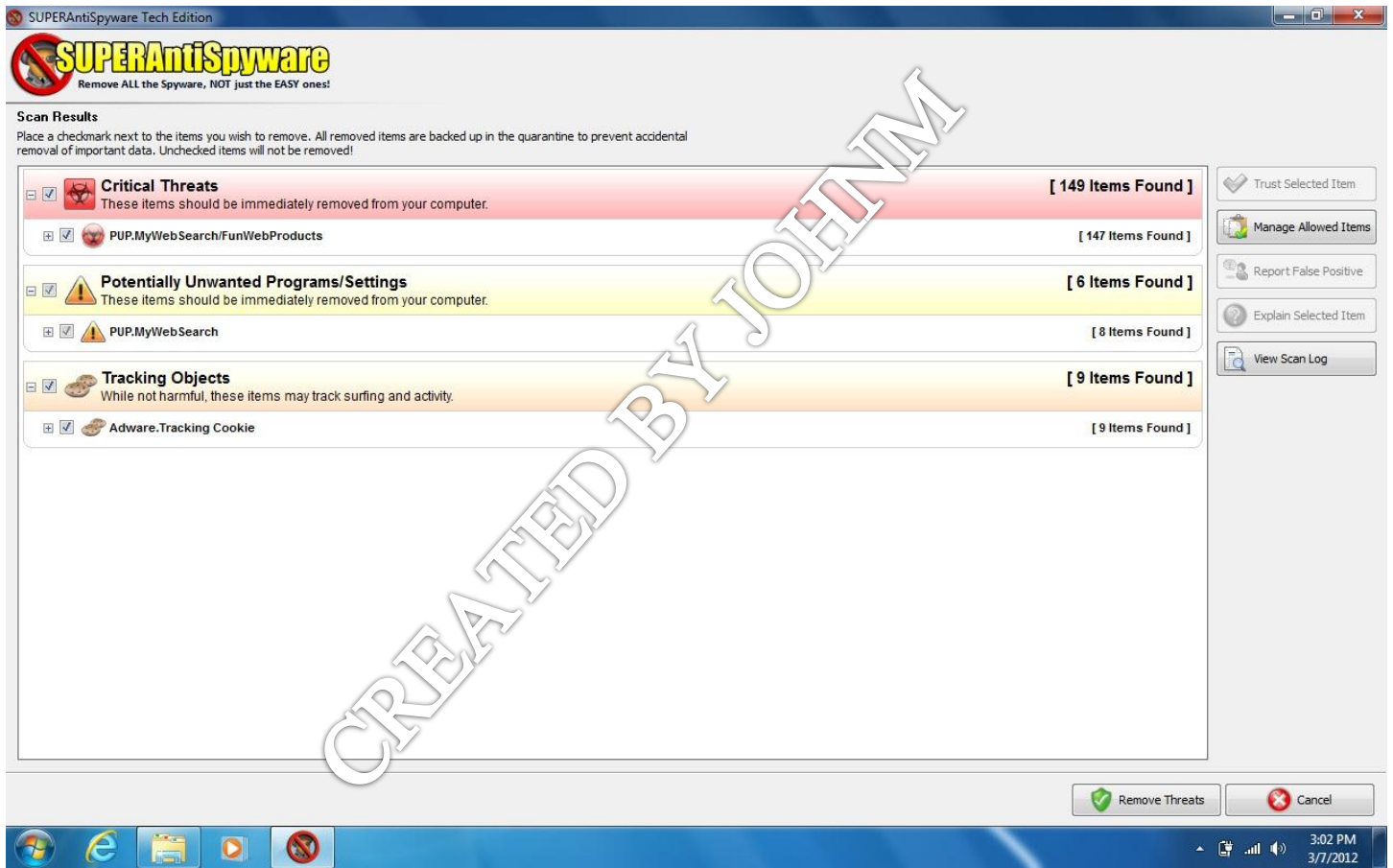
After you tell SAS to clean this round, all will be gone, but this took you at least 10 minutes to run 3 SAS quick scans.

There is a better and faster way...

Do not run SAS first. Go to Control Panel/Uninstall Programs. Run the Uninstaller for MWS. Reboot. Run SAS Quick Scan. Tell it to clean. Reboot. Boom, you are done and all MWS entries and files are gone (with the possible exception of the two FunWebProducts registry entries mentioned above).

Here are the results when using the Control Panel Uninstall followed by a single pass with SAS:

SAS run after using the CP MWS Uninstaller:



Tell SAS to remove these and you'll be done.

One more note about SAS and MWS: SAS will leave several items unchecked. You need to expand the view and manually check these items to get everything. See below:

SUPERAntiSpyware Tech Edition

SUPERAntiSpyware
Remove ALL the Spyware, NOT just the EASY ones!

Scan Results
Place a checkmark next to the items you wish to remove. All removed items are backed up in the quarantine to prevent accidental removal of important data. Unchecked items will not be removed!

- (x64) HKCR\Interface\{E342AF55-B78A-4CD0-A2BB-DA7F52D9D25F}\TypeLib#Version
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}\ProxyStubClsid32
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}\TypeLib
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}\TypeLib#Version
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}\ProxyStubClsid32
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}\TypeLib
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}\TypeLib#Version
- (x64) HKCR\Interface\{EB9E5C1C-B1F9-4C2B-BE8A-27D6446FDAF8}
- (x64) HKCR\Interface\{EB9E5C1C-B1F9-4C2B-BE8A-27D6446FDAF8}\ProxyStubClsid32
- (x64) HKCR\Interface\{EB9E5C1C-B1F9-4C2B-BE8A-27D6446FDAF8}\TypeLib
- (x64) HKCR\Interface\{EB9E5C1C-B1F9-4C2B-BE8A-27D6446FDAF8}\TypeLib#Version
- (x64) HKCR\Interface\{F87D7FB5-9DC5-4C8C-B998-D8DFE02E2978}
- (x64) HKCR\Interface\{F87D7FB5-9DC5-4C8C-B998-D8DFE02E2978}\ProxyStubClsid32
- (x64) HKCR\Interface\{F87D7FB5-9DC5-4C8C-B998-D8DFE02E2978}\TypeLib
- (x64) HKCR\Interface\{F87D7FB5-9DC5-4C8C-B998-D8DFE02E2978}\TypeLib#Version
- C:\USERS\ADMIN\APPDATA\LOCAL\MICROSOFT\WINDOWS\TEMPORARY INTERNET FILES\CONTENT\IE5\STRY\VD5\SMILEYCENTRAL.EXE
- C:\USERS\ADMIN\LOCAL SETTINGS\TEMPORARY INTERNET FILES\CONTENT\IE5\STRY\VD5\SMILEYCENTRAL.EXE
- C:\Windows\Prefetch\SMILEYCENTRAL_EXE-25B75D66.pf

Potentially Unwanted Programs/Settings [6 Items Found]
These items should be immediately removed from your computer.

PUP.MyWebSearch [8 Items Found]

Tracking Objects [9 Items Found]

Remove Threats Cancel

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- (x64) HKCR\Interface\{E342AF55-B78A-4CD0-A2BB-DA7F52D9D25F}\TypeLib#Version
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}\ProxyStubClsid32
- (x64) HKCR\Interface\{E79DFBC9-5697-4FBD-94E5-5B2A9C7C1612}\TypeLib

Trust Selected Item
Manage Allowed Items
Report False Positive
Explain Selected Item
View Scan Log

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Scan Results
Place a checkmark next to the items you wish to remove. All removed items are backed up in the quarantine to prevent accidental removal of important data. Unchecked items will not be removed!

Critical Threats [149 Items Found]
These items should be immediately removed from your computer.

PUP.MyWebSearch/FunWebProducts [147 Items Found]

Potentially Unwanted Programs/Settings [6 Items Found]
These items should be immediately removed from your computer.

PUP.MyWebSearch [8 Items Found]

- (x86) HKUJS-1-5-21-3799449057-1795711327-271612133-1000\Software\Microsoft\Windows\CurrentVersion\Ext\Stats\{00A6FAF1-072E-44CF-8957-5838F569A31D}
- (x86) HKUJS-1-5-21-3799449057-1795711327-271612133-1000\Software\Microsoft\Windows\CurrentVersion\Ext\Stats\{07B18EA1-A523-4961-B6BB-170DE4475CCA}
- (x86) HKUJS-1-5-21-3799449057-1795711327-271612133-1000\Software\Microsoft\Windows\CurrentVersion\Ext\Stats\{07B18EA9-A523-4961-B6BB-170DE4475CCA}
- (x86) HKCR\Interface\{E342AF55-B78A-4CD0-A2BB-DA7F52D9D25F}\TypeLib#Version
- C:\USERS\ADMIN\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content\IE52AVMQHDK\hp.home-base[1].js [cache.mywebsearch.com]
- C:\USERS\ADMIN\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content\IE5\XNZCK5\UninstallInfo[1].htm [cache.mywebsearch.com]
- C:\USERS\ADMIN\Local Settings\Temporary Internet Files\Content\IE52AVMQHDK\hp.home-base[1].js [cache.mywebsearch.com]
- C:\USERS\ADMIN\Local Settings\Temporary Internet Files\Content\IE5\XNZCK5\UninstallInfo[1].htm [cache.mywebsearch.com]

Tracking Objects [9 Items Found]
While not harmful, these items may track surfing and activity.

Adware.Tracking Cookie [9 Items Found]

Trust Selected Item
Manage Allowed Items
Report False Positive
Explain Selected Item
View Scan Log

To sum it all up, if you find MWS, run the Control Panel Uninstall program first, then run a SAS quick scan for the best and fastest results.